



WildWings
WildOceans

POST TOUR/VOYAGE QUESTIONNAIRE

At WildWings we strive to offer some of the very best travel experiences available. To assist this, we feel it is very important to find out what our travellers enjoyed about their recent experience with us, and also where we can improve (if applicable) our service and trips in the future. Any information provided on this form is confidential to WildWings.

We would therefore be extremely grateful if you could spend a few minutes completing this simple questionnaire, thank you.

Tour/Voyage

Dates

Name

Why did you choose WildWings?

BEFORE TRAVEL

Quality of the website/brochure?	
Quality of the pre-travel materials?	
The service when you telephoned the office?	
The efficiency of communicating with us by e-mail?	

ON TOUR

Please comment where applicable. A large free-space box can be found at the bottom of this form for any additional comments.

FLIGHTS

Airline/s Name/s	Comfortable?
Food?	Cabin staff ?
Any other flight comments?	

HOTEL

Name	How was your room?
What was the food like?	How were the staff?
Any other hotel comments?	

HOTEL 2 if applicable**HOTEL 3** if applicable

Name	How was your room?
What was the food like?	How were the staff?
Any other hotel comments?	

Name	How was your room?
What was the food like?	How were the staff?
Any other hotel comments?	

SHIP if applicable

Name of vessel?
What was the food like?
Any itinerary and daily programme comments?

How was your cabin?
How were the onboard staff?
Any other comments about the ship?

OTHER

Any ground transport comments?

Any overall itinerary comments?

THE LEADER/NATURALISTS AND/OR LOCAL GUIDES

Name	Their leadership skills?	Their wildlife knowledge ?
Their local knowledge ?	Their communication skills ?	Any other comments?

This guide overall was....

Excellent Very Good Good OK Disappointing

THE LEADER/NATURALISTS AND/OR LOCAL GUIDES 2 if applicable

Name	Their leadership skills?	Their wildlife knowledge ?
Their local knowledge ?	Their communication skills ?	Any other comments?

This guide overall was....

Excellent Very Good Good OK Disappointing

AND FINALLY.....

What were your Top 3 Bird & Wildlife Highlights?	What will be your best memory from this trip?	Did our trip meet your expectations?
		The quality of the bird and/or wildlife watching?

Your overall enjoyment?

Your overall trip rating?

- Excellent
- Very Good
- Good
- OK
- Disappointing

Would you recommend WildWings to your friends?

Yes

No

Would you like details of any of our other tours?

What new destinations/ target wildlife would you like WildWings/WildOceans to offer in the future?

Any additional comments?

Thank you for taking the time to fill out this form. We aim to use all feedback to improve our service and trips in the future.

WildWings

Please either scan this completed form and e-mail to tours@wildwings.co.uk
or post to WildWings, Davis House, Lodge Causeway, Bristol, BS16 3JB, UK.